



Please unfold brochure to view Korumburra natural gas reticulation route

Q. Who can connect to natural gas?

A. If gas mains are installed in your street, you will be able to arrange connection. The enclosed map shows which streets are planned to have natural gas available. Further information will also be displayed on the Multinet website and at council locations. To facilitate connection, you must be able to demonstrate your commitment to connect by entering into a contract with a licensed gas retailer. Appliances must also be capable of taking natural gas supply, otherwise you may need to replace them.

Q. What happens if I am not in one of the streets, but want to connect to natural gas?

A. Multinet will arrange a connection to natural gas on the basis that a retail contract is signed and that it is economically viable to reticulate your street. If you want to connect and there are no plans to install gas mains in your street, you can apply to a licensed gas retailer requesting a connection. A fee may be applicable.

Q. What will it cost me to connect?

A. In most cases, the provision of gas supply will be free of charge to a standard residential or commercial property. That is, Multinet will arrange for the installation of a service up to 20 metres inside the property boundary at no charge. In cases where the distance is more than 20 metres, a connection charge may apply. The charge will need to be assessed when connection is requested via a licensed gas retailer.

Q. What incentives are available to enable me to connect?

A. Multinet is currently offering financial incentives to encourage early connection to natural gas*. A separate incentive brochure will be available from Alinta. Note that incentives are not applicable to residents outside the streets to be reticulated under the program (enclosed map).

* All connections are subject to conditions including availability.

Remember you will need to contact your gas energy retailer to arrange connection.

CURRENT GAS RETAILERS

Please note there are a number of current licensed energy (gas) retailers. When you make your decision to connect to natural gas, you should refer to the Essential Services Commission at www.esc.vic.gov.au which will give you up to date industry information regarding gas retailers or ring 1300 131 689 (Mon-Fri, 8.30am - 5.30pm).

Key steps to connect to Natural Gas

1. You need to ensure that natural gas is available in your street/location. (Remember Multinet reticulates the gas network in your area)
2. Apply to an energy retailer for a gas service and retail supply contract.
3. Your energy retailer will coordinate with Alinta to install the gas service to your property.
4. You will need to arrange a qualified gas fitter to assess the suitability of your gas appliances/fitting line and arrange conversion to take supply of natural gas.
5. Your gas fitter will coordinate with your energy retailer to arrange for a meter connection.
6. Your gas fitter will arrange connection to natural gas once the gas meter is connected.

Further information about the Multinet Gas Extension Project can be obtained from:

- Your local council ie. South Gippsland or their web site
- Multinet Gas web site at www.multinetgas.com.au
- Alinta web site at www.alinta.net.au
- Email southgippslandgas@alinta.net.au
- Phone 1300 131 689 (Mon - Fri, 8.30am - 5.30pm)

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