

Delivering Natural Gas to the South Gippsland Region

Multinet Gas Extension Project

Choose Natural Gas Early Connection Incentive



Choose Natural Gas

Early Connection Incentive



Multinet Gas with the support of the State Government of Victoria's \$70 Million Natural Gas Extension Program will reticulate natural gas to five towns in the South Gippsland Region. The five towns are Lang Lang, Korumburra, Leongatha, Wonthaggi and Inverloch. Multinet has contracted Jemena to project manage the construction and maintenance of the new gas network.

Applications for connection to natural gas are now available through a gas energy retailer.

The roll out of natural gas is now commencing. For further information on where gas mains will be installed, please visit www.multinetgas.com.au or contact 1300 131 689 (Monday to Friday 8.30am – 5.30pm).

By connecting to natural gas, residents and businesses will have the opportunity to select from a wider range of appliances such as heaters, hot water units and cooktops. Natural gas is safe, convenient, economical and environmentally friendly.

Residents are encouraged to submit their applications as soon as possible as incentives are limited and applications will be processed in order of receipt.



Delivering Natural Gas to the South Gippsland Region

FAX FORM TO 03 8544 9929 or SEND TO JEMENA - SOUTH GIPPSLAND GAS REBATE, LOCKED BAG 7000, MOUNT WAVERLEY 3149



Customer Rebate Request Form

Please tick Conversion rebate Appliance rebate

*Natural Gas Customer Details

Name

Address

Suburb State Postcode

*Details of Work Completed

Name of Contractor Contractor ABN

Address of Contractor

Suburb State Postcode

CONVERSION (conversion of appliance(s), new or extended fitting line or excess gas service)

*Date of Conversion *Cost of Conversion

/ / \$

Copy of itemised invoice attached: Yes No (Copy required for rebate). If no, supply reason.....

Certificate of Compliance attached: Yes No (Copy required for rebate). If no, supply reason.....

APPLIANCE (purchase of one new natural gas appliance)

Type of Gas Appliance Cost of Appliance \$

Copy of invoice attached: Yes No (Copy required for rebate). If no, supply reason.....

Certificate of Compliance attached: Yes No (Copy required for rebate). If no, supply reason.....

Rebate cheque to be paid to: Customer Contractor Gas Retailer (please tick one)

Total Amount Claim \$ (max \$500 per conversion & max \$300 for appliance upgrade) – Total \$800

Gas Energy Retailer Name

COLLECTION STATEMENT

Jemena will use the personal information that you provide on this form for the purpose of considering your claim for payment of a rebate on gas conversion and appliance costs by Multinet Gas. This information may be disclosed to Multinet Gas, your gas retailer, your or our plumbing contractors, Government authorities, or to business areas within Jemena or our related companies that may be involved in considering your rebate request, or where disclosure is required by law. If you do not provide the information requested, we may not be able to consider your claim for a rebate.

DECLARATION

By signing this form you acknowledge and represent that:

- the information you have provided is true and correct and there is no other information of which you are aware that is relevant to your rebate claim;
- you understand that your rebate claim may be refused by Multinet Gas and that Multinet Gas may take any action deems necessary to recover the amount of any rebate paid to you, plus interest and related expenses, if the information you have provided is false or incorrect;
- you will cooperate with Jemena, Multinet Gas, or any other party who may be involved in dealing with your claim; and
- you consent the Jemena collecting, using and disclosing your personal information in the manner set out in this form.

Dated the day of ,

* Claimant Signature

* Witness Signature

* Mandatory Field

May 2009

Current Gas Retailers

There are a number of current licensed gas retailers. When you make your decision to connect to natural gas, you should refer to the Essential Services Commission's website at www.esc.vic.gov.au which will give you up to date industry information regarding the gas retailers in South Gippsland available or you can call 1300 131 689, Monday to Friday 8.30am – 5.30pm.

Further information about the Multinet Gas Extension Project can be obtained from:

- Your Local Council or view their website
- Multinet Gas website at www.multinetgas.com.au
- Jemena East website at www.jemena.com.au
- Email southgippslandgas@jemena.com.au
- Phone 1300 131 689 (Monday – Friday 8.30am – 5.30 pm)

Early Connection Incentives

To assist residents to connect to natural gas, Multinet Gas will be offering substantial financial incentives. These incentives are only available for a limited time (up to 6 months from when gas is available to you or when the total incentives fund is exhausted, whichever occurs first) and only when electing to connect to natural gas.

These incentives are limited and residents are encouraged to submit their applications as soon as possible, as applications will be processed in order of receipt.

There are two types of incentives and both will be in the form of financial rebates.

Rebate on conversion costs

A rebate of up to a maximum of \$500 (one off offer) per connection is available for each property. This may be used for:

- The cost of conversion of appliances to natural gas and/or
- Installation of a new or extension to a fitting line and/or
- The additional cost that may be applicable for a service line beyond the standard 20 metres inside the property boundary up to a maximum of 50 metres.

Rebate on appliance costs

A rebate up to a maximum of \$300 (one off offer) per property is available to assist with the upgrade or purchase of new appliances to replace those appliances that cannot be converted to natural gas. These may include:

- Cooktops
- Flueless Heaters
- Hot Water Systems.

(The rebate is not applicable to any other appliances apart from the listed)

To find out whether your appliances can be converted to natural gas, you should contact a licensed gas fitter, who can give you an independent assessment.



Obtaining the rebates

To obtain the rebates, the attached application form will need to be completed and submitted in conjunction with:

- Copy of the itemised invoice for the cost of conversion (an invoice and Certificate of Compliance is required) and
- Copy of the receipt for the purchase of the natural gas appliance (note maximum of one appliance only).

The rebates (while available) can only be obtained once connection is verified, which is when a gas meter is hung and a Meter Installation Registration Number (MIRN) is created in relation to the connection.

- The rebate is not applicable to residents outside the original scope of works where any new additional gas extensions are required.

TOTAL INCENTIVE AVAILABLE IS:	MAXIMUM
Rebate on conversion costs	\$500
Rebate on appliance costs	\$300
TOTAL AVAILABLE PER PROPERTY	\$800

Eligibility to receive this rebate will be subject to a number of conditions including:

- There is a \$500 maximum rebate per natural gas connection (maximum one per property) to cover the cost of conversion. This will be in the form of a reimbursement (which can also be claimed by your gas contractor/gas retailer on your behalf).
- A copy of the itemised tax invoice from a licensed gas fitter for the conversion costs will be required to be attached with the form along with a Certificate of Compliance.
- A rebate up to a maximum of \$300 (one off offer) per property is available to assist with the upgrade or purchase of new appliances to replace those appliances that cannot be converted to natural gas (which can also be claimed by your gas contractor/gas retailer on your behalf).
- The incentive is only available to the resident/applicant named on the request form for a new natural gas connection in the designated towns (with verification).
- The incentives are only available for a limited time (up to 6 months from when gas is made available to you or when the total incentives fund is exhausted, whichever occurs first).
- Multinet Gas reserves the right to fully or partially withhold payment of any incentives if the incentive is no longer available, verification is not provided or Multinet Gas is not reasonably satisfied with the verification provided.
- Multinet Gas reserves the right to alter these conditions (including those related to the incentives) at any time without notice.
- Payments will be made via a cheque to the applicant within 20 business days of receipt of a fully completed application form (with appropriate verification).
- The rebate is not applicable to residents outside the original scope of works where any new additional gas extensions are required.

Easy Steps to Connect to Natural Gas

1. You need to ensure that natural gas is available in your street/location (Maps are available from the Multinet Website www.multinetgas.com.au or contact 1300 131 689 Monday to Friday 8.30am – 5.30pm)
2. You will need to choose a gas retailer and enter into a supply contract with that retailer. You can ring 1300 131 689 (Monday to Friday 8.30am – 5.30pm) for further information on contact details for gas retailers.
3. Your gas retailer will coordinate with Jemena the installation of the gas service line to your property.
4. You will need to arrange a qualified gas fitter to assess the suitability of your appliances or install new appliances and a fitting line to take the natural gas supply.
5. Your gas fitter will coordinate with your gas retailer to arrange for Jemena to install the gas meter once you are ready to connect.
6. Your gas fitter will arrange final connection to the Multinet network via Jemena, which will include testing prior to commissioning.
7. Once this process is completed, a request can be made to Jemena on the form (as attached) for the rebate to be paid by Multinet (with all appropriate paperwork).

Rebate Forms are also available from www.multinetgas.com.au or contact 1300 131 689 (Monday to Friday 8.30am – 5.30pm)

**Remember,
please contact your gas retailer
to arrange gas connection.**