



Choose Natural Gas.

The Natural Advantage

EARLY CONNECTION REBATE

Delivering Natural Gas to Warburton
Multinet Gas Extension Project

Choose Natural Gas.

EARLY CONNECTION REBATE

Multinet Gas with the support of the State Government Energy for the Regions program will reticulate natural gas to Warburton.

The roll out of natural gas is now commencing. For further information on where gas mains will be installed, please visit www.uemg.com.au or contact **1300 887 501** (Monday to Friday 8:00am – 6:00pm).

By connecting to natural gas, residents and businesses will have the opportunity to select from a wider range of appliances such as heaters, hot water units and cooktops. Natural gas is convenient, economical and environmentally friendly.



Applications for connection to natural gas are available through a gas energy retailer.

Early connection incentive

To assist residents to connect to natural gas, Multinet Gas will be offering substantial financial incentives in the form of rebates. These rebates are only available to the first 500 customers that apply for a limited time (up to 18 months from when gas is available to you or until the total incentive fund is exhausted) and only when electing to connect to natural gas¹.

There are two types of incentives and both will be in the form of financial rebates. These rebates are limited and residents are encouraged to submit their applications as soon as possible, as applications will be processed in order of receipt.

Rebate on conversion costs

A rebate of up to a maximum of \$800 (one-off offer) per connection is available for each property. This may be used for:

- The cost of conversion of appliances to natural gas and/or
- Installation of a new or extension to a fitting line and/or
- The additional cost that may be applicable for a service line (the pipe that runs from the gas main in the street to the gas meter on your property).


Rebate on appliance costs

A rebate of up to a maximum of \$500 (one off offer) per property is available to assist with the upgrade or purchase of new natural gas appliances to replace those appliances that cannot be converted to natural gas. The rebate applies to the following appliances:

- Cooktops
- Flueless heaters
- Hot water systems

To find out whether your appliances can be converted to natural gas, you should contact a licensed gas fitter, who can give you an independent assessment.

1. Please note: Multinet Gas will only approve the first 500 customers that apply. If you are outside the first 500 customers, you will not be eligible for the early connection rebate.



Residents are encouraged to submit their applications as soon as possible as incentives are limited and applications will be processed in order of receipt.

Obtaining the rebates

To obtain the rebates, you need to be within the first 500 customers to apply and the attached application form will need to be completed and submitted in conjunction with:

- Copy of the itemised invoice for the cost of conversion (an invoice and Certificate of Compliance are required) and/or
- Copy of the receipt for the purchase of the natural gas appliance (note: maximum of one appliance only).

The rebates (while available) can only be obtained once connection is verified, which is when a gas meter is hung and a Meter Installation Registration Number (MIRN) is created in relation to the connection.

The rebate is not applicable to residents outside the Warburton township.


Total incentive available:	Maximum amount
Rebate on conversion costs	\$800.00
Rebate on appliance costs	\$500.00
TOTAL AVAILABLE PER PROPERTY	\$1,300.00

Eligibility to receive these rebates will be subject to a number of conditions including:

- There is an \$800 maximum rebate per natural gas connection (maximum one per property) to cover the cost of conversion. This will be in the form of a reimbursement.
- A copy of the itemised tax invoice from a licensed gas fitter for the conversion costs will need to be supplied with the application form along with a Certificate of Compliance.
- A rebate up to a maximum of \$500 (one off offer) per property is available to assist with the upgrade or purchase of new appliances to replace those appliances that cannot be converted to natural gas.
- The rebates are only available to the resident/applicant named on the request form for a new natural gas connection in Warburton (with verification).
- The rebates are only available for a limited time for the first 500 customers that apply² (up to 18 months from when gas is made available to you or until the total incentive fund is exhausted).
- Multinet Gas reserves the right to fully or partially withhold payment of any rebates if the rebate is no longer available, verification is not provided or Multinet Gas is not reasonably satisfied with the verification provided.
- Multinet Gas reserves the right to alter these conditions (including those related to the rebates) at any time without notice.
- Payment will be made via a cheque/EFT to the applicant within 20 business days of receipt of a fully completed application form (with appropriate verification).
- The rebates are not applicable to residents outside the Warburton township.

Rebate forms are also available from www.uemg.com.au or contact **1300 887 501** (Monday to Friday 8:00am – 6:00pm).

2. You will not be eligible for the conversion and/or appliance rebate if you are not within the first 500 customers to apply. You should not rely on this rebate from Multinet Gas in incurring any costs for purchasing new appliances or connecting to natural gas.



There are two types of incentives and both will be in the form of financial rebates.

Easy steps to connect to Natural Gas

1. You need to ensure that natural gas is available in your street/location (remember Multinet Gas reticulates the gas network in your area).
2. Apply to an energy retailer for a gas service and retail supply contract and your energy retailer will coordinate with Multinet Gas to install the gas service to your property.
3. You will need to arrange a qualified gas fitter to assess the suitability of your gas appliances/fitting line and arrange conversion to take supply of natural gas.
4. Your gas fitter will coordinate with your energy retailer to arrange for a meter connection.
5. Your gas fitter will arrange connection to natural gas once the gas meter is connected.

Current gas retailers

There are a number of current licensed gas retailers. When you make your decision to connect to natural gas, you should refer to the Essential Services Commission website at www.esc.vic.gov.au which will give you up to date industry information regarding gas retailers in Warburton or you can call **1300 887 501**, Monday to Friday, 8:00am – 6:00pm.



Further information about the Multinet Gas Extension Project can be obtained by contacting Multinet Gas:



www.uemg.com.au



warburtongas@ue.com.au



1300 887 501
(Mon-Fri, 8:00am - 6:00pm)

Remember, please contact your gas retailer to arrange a gas connection.

Natural Gas Customer Rebate Request



I am applying for the: Conversion rebate Appliance rebate (Please complete the relevant sections below)

My details

FULL NAME	EMAIL
ADDRESS	
SUBURB	STATE P/CODE
HOME PHONE	BUSINESS PHONE
METER INSTALLATION REGISTRATION NUMBER (MIRN) <i>This will be located on your gas bill.</i>	GAS RETAILER

I am applying for the Conversion Rebate (Conversion of appliances, new or extended fitting line or excess gas service)

DATE OF CONVERSION	/	/	COST OF CONVERSION (A)	\$
NAME OF CONTRACTOR	EMAIL			
ADDRESS OF CONTRACTOR				
SUBURB	STATE	P/CODE		
MOBILE PHONE	BUSINESS PHONE	CONTRACTOR ABN		

For your application for a Conversion rebate to be processed, you are required to submit the following supporting documents:

Copy of itemised invoice attached? Yes No Certificate of compliance attached? Yes No

IF NO, PLEASE SUPPLY REASON

I am applying for the Appliance Rebate (Purchase of one new natural gas appliance)

TYPE OF GAS APPLIANCE	COST OF APPLIANCE (B)	\$
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For your application for a Appliance rebate to be processed, you are required to submit the following supporting documents:

Copy of itemised invoice attached? Yes No Certificate of compliance attached? Yes No

IF NO, PLEASE SUPPLY REASON

My preferred method of Payment of my Rebate (Please choose one)

EFT (Direct to my bank account) or Cheque (Posted to address supplied above)

ACCOUNT NAME	NAME OF BANK
BSB	SUBURB / BRANCH

Your maximum rebate amount of \$1,300 can comprise of \$800 maximum conversion rebate and \$500 maximum appliance rebate.

I understand that I may not be eligible for the conversion and/or appliance rebate for reasons including that I am not within the first 500 customers to apply, I agree that I am not relying on this rebate from Multinet Gas in incurring any costs for purchasing new appliances or connecting to natural gas.

DECLARATION By signing this form you acknowledge and represent that: The information you have provided is true and correct and there is no other information of which you are aware that is relevant to your rebate claim. You understand that your rebate claim may be refused by Multinet Gas in its absolute discretion. Multinet Gas may take action to recover the amount of any rebate paid to you, plus interest and related expenses, if the information you have provided is false or incorrect. You will cooperate with Multinet Gas, or any other party who may be involved in dealing with your claim and you consent to Multinet Gas and its authorised contractors collecting, using and disclosing your personal information in the matter set out in this form.

COLLECTION STATEMENT Multinet Gas will use the personal information that you provide on this form for the purpose of considering your claim for payment of a rebate on gas conversion and/or appliance costs by Multinet Gas (Purpose). You consent to the disclosure of your personal information by Multinet Gas to third parties for the Purpose or as required by law. Such disclosure may include to authorised contractors or related bodies corporate of Multinet Gas, your gas retailer, your plumbing contractors or Government authorities. If you do not provide all the information set out in this request form, we may not be able to consider your claim for a rebate. Full details on how your personal information may be used, handled or disclosed by Multinet Gas is contained in our Privacy Policy at http://uemg.com.au/media/7909/multinet_gas_-_privacy_policy_-_match_14.pdf

TOTAL REBATE CLAIMED (A + B) \$
Maximum \$1,300.00

Please Sign and Date Your Application (Remember to attach your relevant documents)

SIGN HERE	PRINT NAME	DATE	/	/
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Please submit your completed application via one of the following methods:



FAX
03 8846 9999



EMAIL
warburtongas@ue.com.au



POST
Warburton Gas Rebate, PO BOX 449,
Mount Waverley, Victoria 3149.

OFFICE USE ONLY

DATE RECEIVED:

/

VERIFIED:

YES NO

CLAIM NUMBER: